#### KH AFFILIATE FAQS

Do I order my own product? Yes, you can order your own product through your affiliate link and you can use your affiliate code to get a discount. You get paid commissions for your own purchases.

#### How do I use my code?

Input your code at checkout.

# Do codes work on subscriptions?

Yes! You or your customer can save \$\$ every time their subscription is ordered.

#### How do I get a 50% off code?

50% off codes are given out once per month to affiliates who sell 5 orders of \$100 or more in a one month period.

#### What is the % off

Your discount code is 10% Off when you order from your link. Customers who use your link or customer code (you will receive a customer code at signup and will be located in your dashboard) at the time purchase will get 10% Off. If they opt in for a subscription, you can give them a stacking code to save an additional 10% OFF the already 15% OFF for subscription purchase. Give them your link and the code: SUB25. They continue to save 15% every single month they stay on subscription.

Does a customer need to use my link and code? If a customer uses your link OR your code, you get paid commissions for their order

How do I access my affiliate dashboard?

Login to your Affiliate Dashboard here

partner.karinaharris.com/login You can also locate login at the header of an affiliate or company website.

# Can I change my discount code?

Yes! Once on your dashboard, you'll see an automatic generated affiliate code, PLEASE CHANGE IT. Most affiliates use the first name and last Initial. For example, mine is KARINAH.

#### How does the subscription work?

It's the BIGGEST discount for your friends/followers and the BEST financial for you. They get 10% OFF by opting in for subscription AND can stack your 15% OFF discount code on top of it, saving them 25% on their first order and then 15% each 30, 60, or 90 days later. They can cancel at any time. It's the best for you because you get paid commission every single month they get their products on subscription. WIN/WIN It also helps them make skincare a habit. To see optimal results, skincare must be applied daily.

#### How do I refer or invite affiliates?

Login to your Affiliate Dashboard

Under "Referral Link" is your personal link.

Copy, paste and send your link to potential new affiliates.

People who click on this link and join the affiliate program will be placed under you as a referrer.

#### Do I get paid for new affiliates I refer?

YES! You get paid 5% of the sales any affiliate(s) you refer to sell each month.

### How do I receive my commission?

Commissions are paid through PayPal on the 15th of the following month. You will start receiving your commission once you reach \$50 in sales. Please add your PayPal email address to your Affiliate Dashboard.

#### How do I schedule a live video?

When you make 30 separate sales in a 1 month you will qualify for a live video with Karina Harris skincare. Please reach out to support@karinaharris.com to schedule.

# Can I get a bigger discount for my own personal collagen?

Yes! Any affiliate that has 3 or more orders/sales in a month will earn a 50% Off discount code to use for personal use only. All 50% off codes will go out the following month. For example if you had 3 orders/sales in February, you will get an email in March with a 50% Off discount code. This code can only be used once, by you and must be used the same month you received it. We send out new codes every month.

#### Can I earn FREE Products?

YES! Any affiliate who has 10 or more orders/sales in a month will earn a FREE Product! The Free product

will be mailed out the following month.

#### What is my commission percentage?

SELL MORE = MAKE MORE! The following tiered commission structure is based on a monthly basis. It's really simple, during a 1 month calendar period, the more orders/sales you have the higher commissions you can earn!

BRONZE: 0-19 Sales 10% Commissions

SILVER: 20-99 Sales 12.5% Commissions

GOLD: 100+ Sales 15% Commissions

The BEST part is ALL orders, one time orders, new subscription orders, old subscription orders, count! Push Subscriptions because each month someone gets their products on subscription, you get paid commissions AND it counts towards your total monthly orders which could help bump you up to the next tier and make ever more! You can track how many orders you have each month in your Affiliate Dashboard by clicking on Commissions. You should also be receiving an email every single time you make a sale!

### Do I get paid for subscription orders?

YES! When someone opts in for subscription and uses your link and/or discount code, you get paid commissions every month they stay on subscription.

How can I check my commissions?

Every time someone orders using your link and/or discount code, you will get an email confirmation. You can also check your commissions on your affiliate dashboard.

#### What if I or a customer has a problem with an order?

If a customer has a question about their order, shipping, tracking, managing or canceling their subscription, please refer them to the company website <a href="karinaharris.com">karinaharris.com</a> and login to their account and open up a support ticket.

# Is there an Affiliate Community?

Yes! Please join us inside our affiliate only Facebook group! Click HERE to join! If you have not been invited into the group, send an email to support@karinaharris.com. Inside our FB group you will find training, announcements, done for you digital assets, before and after pictures, affiliate challenges and competitions, community and MORE!